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EXPRESS-MAIL CERTIFICATE

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I hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

S. Davis D. Davis  
Name (Print) Signature

3042/OG691-US0

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of: James D. MARKS et al.

Serial No.: 09/447,259

Group Art Unit: 2771

Filed: November 23, 1999

Examiner: To be assigned

For: **INTERACTIVE SYSTEM FOR MANAGING QUESTIONS AND ANSWERS  
AMONG USERS AND EXPERTS**

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Group 2100

**INFORMATION DISCLOSURE STATEMENT**

Honorable Commissioner of  
Patents and Trademarks  
Washington, D.C. 20231

Sir:

In order to comply with discretionary regulations 37 CFR 1.97 and 1.98, attached hereto is Form PTO-1449, and copies<sup>1</sup> of the documents listed thereon. These documents contain information which the Examiner may consider

<sup>1</sup>To the extent that a document is listed and no copy of same is attached, then such document is not at the present time available to the undersigned or is available in the file of a parent application. If a listed document is not in the English language and an English translation is readily available, such translation is also attached; if translation is not attached it is not readily available to the undersigned. If a foreign language patent document is cited, and an English language equivalent is known to the undersigned, then such equivalent patent is also cited in the annex to the attached copy of the Search Report; if no such English language equivalent is cited, then none is known to the undersigned.

to be important in deciding whether to allow the present application to issue as a patent.

Items 4 and 6-16 listed on the accompanying PTO Form 1449 are interactive web site addresses. These interactive web sites allow an end user to ask questions that are answered by physicians. Since the web sites are not static, applicant is unable to provide the Examiner with a complete copy of the web site. Nevertheless, in order to fulfill the requirements under 37 CFR 1.98, applicant has provided copies of an illustrative example of the relevant functionality of the web site as it relates to the communication of questions and answers between an end user and a physician. These printouts were made on March 13, 2001. The Examiner should not rely on the exemplary copies of the web site provided as an exhaustive documentation of the functionality of the systems being offered, but instead is encouraged to access and view the web sites themselves.

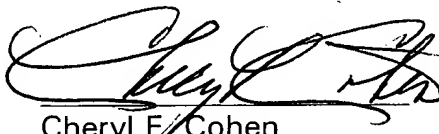
In accordance with MPEP Sections 609 and 707.05(b), it is requested that each document cited (including any cited in applicant's specification which is not repeated on the attached Form PTO-1449) be given thorough consideration and that it be cited of record in the prosecution history of the present application by initialing on Form PTO-1449. Such initialing is requested even if the Examiner does not consider a cited document to be sufficiently pertinent to use in a rejection, or otherwise does not consider it to be prior art for any reason, or even if the Examiner does not believe that the guidelines for citation have been fully complied

with. This is requested so that each document becomes listed on the face of the patent issuing on the present application.

The present Disclosure Statement is being submitted in compliance with 37 CFR 1.56 insofar as an Examiner might consider any of the cited documents important in deciding whether to allow the application to issue as a patent, but the citation of each document is not to be construed as an admission that such document is necessarily relevant or prior art. No representation is intended that the cited documents represent the results of a complete search, and it is anticipated that the Examiner, in the normal course of examination, will make an independent search and will determine the best prior art consistent with 37 CFR 1.104(a) and 1.106(b) and, in the course of each search, will review for relevance every document cited on the attached form even if not initialed.

Early and favorable consideration is earnestly solicited.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Cheryl F. Cohen", with a stylized flourish at the end.

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Attorney for Applicant(s)

Dated: March 15, 2001

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